



# UPS's History of Drone Delivery

2016

- With philanthropic support from The UPS Foundation and Gavi, the Vaccine Alliance, Zipline launches the world's first national-scale drone delivery service to bring life-saving blood to hospitals in Rwanda.
- UPS collaborates with CyPhy Works to test drones for package delivery to remote or difficult-to-access locations.

2018

- The UPS Foundation partially underwrites the construction of Zipline's second drone delivery facility in Rwanda, which helps to further expand medical access for the country's 11 million citizens.

2017

- UPS tests delivery of a package by a drone launched from the roof of a delivery truck.
- The UPS Foundation and The American Red Cross use a CyPhy tethered drone to assess damage in areas affected by Hurricane Harvey.

2019

- The UPS Foundation and Gavi help fund the construction of four Zipline distribution centers in Ghana. Since 2016, Zipline has made over 35,000 critical and lifesaving deliveries in Ghana and Rwanda thanks, in part, to the philanthropic support of The UPS Foundation.
- UPS launches its own delivery service on WakeMed Health & Hospitals campus.
- UPS Flight Forward™ receives one of the Federal Aviation Administration (FAA)'s first full Part 135 Standard certifications to operate a drone airline, led by an all-female flight crew.
- Completes the first revenue-generating drone delivery of a medical prescription to a consumer's home.

LOOKING  
AHEAD

- Planning to build a centralized Operations Control Center.
- Partnering with drone manufacturers, such as Wingcopter and Matternet, to build new drones with greater carrying capacity and advanced technology.

