Smart Technology for a Safer Workforce

From investments in technology to improvements in employee communication, UPS strives to make our workforce safer.

Virtual Reality (VR)

Headsets with 360-degree visuals allow trainees to experience operating a package car and learn how to spot potential hazards while driving.

Collision Mitigation Technology

More than 60 percent of our semitractor-trailer vehicles are equipped with advanced sensor and control technology to help drivers avoid crashes.
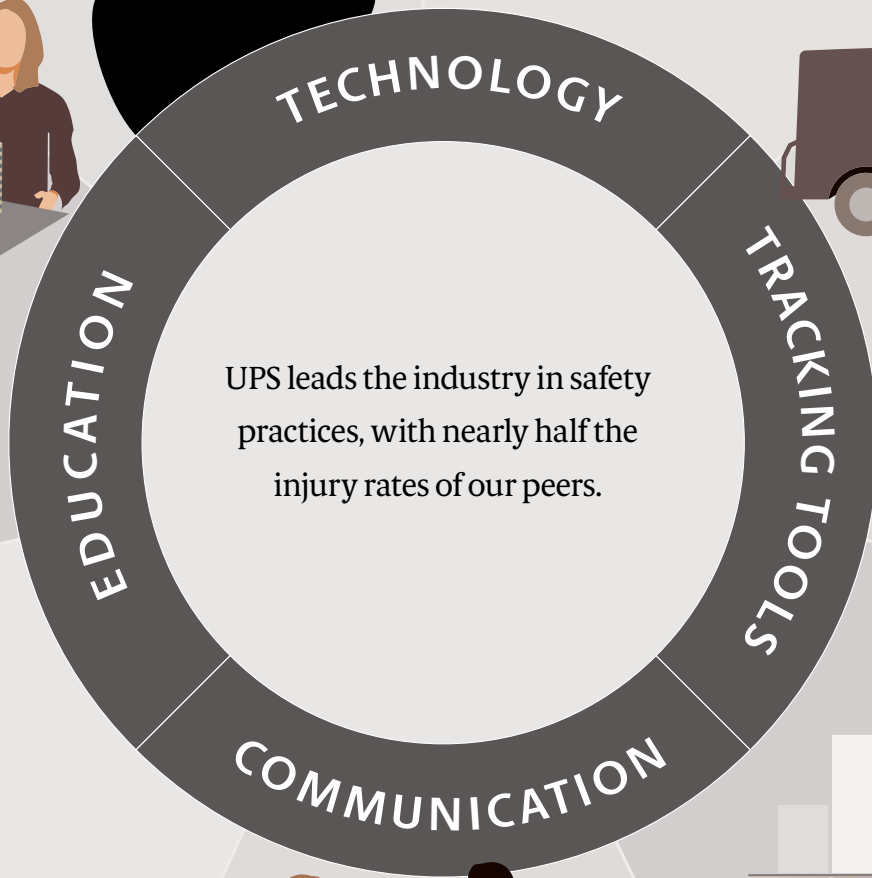
Tiny Town

Visual learning methods are used to anticipate and strategize around potential hazards on the road.
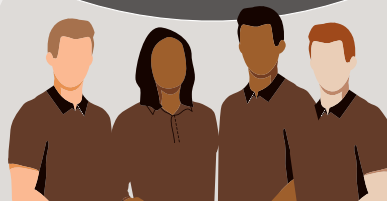
Telematics

Telematics data gathered in our U.S. Domestic Small Package Operations allows us to promote and coach safe driving behaviors.

TECHNOLOGY

EDUCATION

TRACKING TOOLS

COMMUNICATION

UPS leads the industry in safety practices, with nearly half the injury rates of our peers.

UPS Integrad™ Training Centers

Facilities that provide an experiential program focused on hands-on safety, delivery, and customer service training in a simulated, real-world environment.

Pre-Work Communication Meetings (PCMs)

Supervisors communicate safety-related information to their teams before the first deliveries of the day. Drivers receive additional safety training and communications on the go through their Delivery Information Acquisition Device (DIAD).

Risk Management Reporting Tools

Instant tracking of injuries, crash information, and near misses provides real-time data analysis to identify risks.